

YOUR HIKING PACKAGE

WHAT TO EXPECT & WHEN

IN 5 EASY STEPS

BOOK

BOOKING DATE

Your hiking package is booked. After payment you will receive a confirmation email and receipt.

If you don't receive a confirmation, please contact us to reconfirm your email address.

EASYHIKE TO DO: YOU TO DO:

Check booking is logical and clarify any details.

Book all accommodation and transport services as required.

Note: DOC hut bookings will be made as soon as possible.

Email updated booking details.

Check your booking.

Start preparing your mind and body.

Go for regular walks on a variety of terrain and trails.

'Wear in' your hiking footwear.

Practice walking with a backpack.

CHECK

6 WEEKS BEFORE YOUR WALK

We are preparing your hiking package. Please re-check we have all the correct information as soon as possible.

Ensure info@easyhike.co.nz is in your contacts / check your junk mail.

EASYHIKE TO DO: YOU TO DO:

Check & update booking.

Send payment reminder.

Reconfirm any transport or accommodation bookings.

Re-check your booking.

Make final payment.

Provide further information on:

- Food and gear
- Accommodation
- Rental car

PREPARE

2-14 DAYS BEFORE YOUR WALK

We are finalising details and preparing the food and gear for your walk.

EASYHIKE TO DO: YOU TO DO:

Confirm remaining details.

Email to-do list and transport information a few days before walk start.

Pack up your food and gear.

Check booking.

Car Relocation:

- Watch lockbox demo video.
- Become familiar with relocation process.

Bus:

- Check email for pick up times and locations.

WALK

YOUR WALK

We drop your hiking package off to your accommodation the afternoon prior to your walk.

EASYHIKE TO DO: YOU TO DO:

Deliver food, gear and lockbox to your accommodation.

Car Relocation:

- Add driver to rental agreement (as required).

- Liaise with driver (car description).

- Add \$40 fuel (Routeburn only)

- Deliver car before delivery deadline.

MILFORD TRACK WALKERS

Your car will be parked in the free parking area at the end of Deep Water Basin Road.

Check your delivery, read the instructions.

Recycle extra food packaging (don't carry it).

Call us with your car description, and any last minute questions.

Fuel your car.

Collect your hut tickets from DOC.

Drive to the track start and secure lockbox to car.

Walk to the end and locate your car in the carpark.

Return your gear (and lockbox) as discussed.

SUCCESS!

AFTERWARDS

You walked the track and we took care of the details for your hassle free adventure.

EASYHIKE TO DO: YOU TO DO:

Check & clean gear.

Email follow up.

How did we do? We would love to hear about your experience and your thoughts on our service.

Tell the world about us so we can help more people.

Share with us

f @easyhike.nz

@easyhike

#easyhikenz



IT TAKES A LOT OF TIME AND PLANNING FOR EACH AND EVERY BOOKING

HIKING PACKAGE CANCELLATION POLICY

Time Prior to Walk	> 6 weeks	6-2 weeks	14-3 days	<48 hours
% Refundable	75%	50%	25%	0%

Find out more at:
easyhike.nz

e: info@easyhike.co.nz
toll-free: 0800 327 944

EASY HIKE
No hassle adventuring