

CAR RELOCATION WHAT TO EXPECT & WHEN IN 5 EASY STEPS

Simple, safe and efficient. You drive your car to the start of the track and take your time on your walk. We relocate your car to the end of the track, ready for when you finish.

With no meeting times, or backtracking you can take your time and walk at your own pace.

BOOK

BOOKING DATE

Your car relocation is secured. After payment you will receive a confirmation email and receipt.

If you don't receive a confirmation, please contact us to reconfirm your email address.

EASYHIKE TO DO: YOU TO DO:

Check booking is logical and clarify any details.

Check your booking.

Start preparing your mind and body.

Go for regular walks on a variety of terrain and trails.

'Wear in' your hiking footwear.

Practice walking with a backpack.

CHECK

2-3 WEEKS PRIOR TO YOUR WALK

We are preparing to relocate your car. We need your car description and/or rental booking details

Ensure info@easyhike.co.nz is in your contacts / check your junk mail.

EASYHIKE TO DO: YOU TO DO:

Check and update booking.

Check your booking details are still correct.

Liaise with drivers.

Does the **1pm start/delivery deadline** still suit you?

Follow up on any missing details.

Let us know any missing details:

- **Private vehicles** Registration No.

- **Rental vehicles** Rental agency and booking number.

Watch lockbox demo video.

Become familiar with our **relocation process.**

PREPARE

2-5 DAYS PRIOR TO YOUR WALK

Behind the scenes we are finalising details for your relocation.

EASYHIKE TO DO: YOU TO DO:

Email to-do list and transport information a few days before walk start.

Tell us:

- Missing car details.

- If your car doors unlock if the key is nearby (proximity key).

Confirm driver.

- If a 1pm start time is too early.

Add driver to rental agreement approx 2 days prior.

- If a 1pm delivery deadline time is too late.

(Time changes welcome - a surcharge may apply).

Note lockbox collection and dropoff details.

RELOCATE

YOUR WALK

We relocate your car from your start to finish points while you walk.

EASYHIKE TO DO: YOU TO DO:

Collect car after 1pm (or as agreed).

Fuel your car.

Add \$40 fuel and leave receipt.

Pick up lockbox and provide:

- Booking name
- Car rego number
- Planned start time.

Drive to finish location by 1pm delivery deadline.

Test the lockbox with your key & car before you leave town.

Secure key in lockbox.

(Do all doors stay locked when the key is secured?)

MILFORD TRACK WALKERS

Your car will be parked at the free parking area at the end of Deep Water Basin Road.

Drive to the track and secure lockbox to car.

Walk to the end and locate your car in the carpark.

Return the lockbox & **info card** to us.

COMPLETE

AFTERWARDS

You walked the track and we relocated your car. No buses or backtracking required!

EASYHIKE TO DO: YOU TO DO:

Email follow up.

How did we do? We would love to hear about your experience and your thoughts on our service.

Tell the world about us so we can help more people.

Share with us

f @easyhike.nz

ig @easyhike

#easyhikenz



IT TAKES A LOT OF TIME AND PLANNING TO RELOCATE EACH AND EVERY CAR

When a booking mistake or cancellation is made last minute, this impacts our team and sometimes other clients. We try to minimise wasting anyone's time, this is why we have a clear procedure and cancellation policy.

Time Prior to Walk	> 7 days	7-2 days	2-1 days	<24 hours	If you decide not to walk and don't tell us before your start time, a No Show Fee will apply.
% Refundable	90%	50%	25%	0%	100%

Find out more at:
easyhike.nz

e: info@easyhike.co.nz
toll-free: **0800 327 944**

